

CAPABILITY STATEMENT



CNA
CLEANING SERVICES

30+ Years of Experience in
Affordable, Reliable & Innovative
Commercial, Industrial & Residential Cleaning Services

CORE COMPETENCIES

For over 30 years, CNA Cleaning Services has delivered integrated cleaning services across diverse sectors including industrial, commercial, banking, education, local government, and health. We maintain high standards and continually improve our services, leveraging extensive industry experience.



Educational Cleaning Services

Our Panel Registration No. 941, together with our DEECD Accreditation, enables us to offer cleaning and maintenance services to Victorian Government Schools. We are committed to delivering exceptional service, maintaining high standards in environmental care and workplace safety.



Triple ISO Certified Company

CNA Cleaning Services is recognized for quality, safety, and environmental standards with ISO certifications: ISO 9001: 2015, ISO 14001:2015, and ISO 45001:2018.



Trusted NDIS Service Provider Reg. No. 4-HHQQORWA

CNA Cleaning Services, a registered NDIS provider in Victoria, offers '0120 Household Tasks'. We provide efficient, eco-friendly, and cost-effective care.



Our Vision

To be recognised as the most respected and sought after facilities management organisation in the industry.



We are specialised in:

-  Education Institutions
-  Commercial Offices
-  Financial Institutions
-  Industrial and Manufacturing
-  Residential Complexes
-  Fitness and Leisure Centres
-  Maternal Health Care Facilities

Our Locations

-  Metropolitan Melbourne
-  Mansfield, VIC
-  Gippsland, VIC



Dedicate manpower with
60+ Employees



Mandatory training including
OH&S and Environmental



Quality control via
Site Operations Manuals



Continuous monitoring
of the performances

OUR SERVICES

- General Cleaning and Maintenance
- Window Cleaning (Interior and Exterior)
- Floor Cleaning
- Floor Maintenance Services
- Carpet Cleaning
- Pressure Washing
- Detail Cleaning
- Provision of Consumables



OUR INDUSTRIES



**Educational
Cleaning
Services**



**Home Care
Cleaning
Services**



**Commercial
Cleaning
Services**



**Hospitality
Cleaning
Services**



**Healthcare
Cleaning
Services**



**Retail
Cleaning
Services**



**Industrial
Cleaning
Services**



**NDIS Cleaning
Services**



**Airbnb
Cleaning
Services**



**Facility
Cleaning
Services**



CLIENT PORTFOLIO

Our diverse portfolio includes some of Australia's most recognizable brands. The variety of industries and high-profile organisations we serve is a testament to the exceptional quality of our services and contract management.





COMPANY CERTIFICATIONS



ISO 9001 : 2015 Quality Management



We adhere to ISO 9001 Quality Assurance Standards through a quality system managed by internal, documented processes. These systems are regularly reviewed according to our policies. Please refer to CD 01 - Quality Policy Statement on our website.

[click to read on our website>>>](#)



ISO 14001 : 2015 Environmental Management



We are using environmentally friendly cleaning products including consumables, equipment and chemicals that are less harmful to the environment compared to standard alternatives. Please refer to CD 03 - Environmental Policy Statement on our website.

[click to read on our website>>>](#)



ISO 45001 : 2018 Occupational Health and Safety



All cleaning duties undertaken are aligned to this standard. We consult with employees on OH&S issues and implement an OH&S Policy and a structured Induction Program to meet current safety requirements. Please refer to CD 02 - OHS Policy Statement on our website.

[click to read on our website>>>](#)



COMPANY INSURANCES



Workcover Certificates of Currency



Public Liability Certificates of Currency



Professional Indemnity Certificate of Currency



Labour Hire Authority



NDIS Quality and Safeguards Commission

[click here to read more on our website>>>](#)

OUR STAFF

At CNA Cleaning Services, our cleaning staff are essential to delivering comprehensive and thorough cleaning programs. We follow strict processes to ensure we employ suitable and qualified staff, including mandatory security vetting such as Police Checks and Working with Children Cards. Each contract has a designated leading hand responsible for ensuring compliance with specifications.

We also consider employing your current cleaning staff, provided they meet our training and policy standards, to support the local economy. Our ongoing internal training program aligns with Best Practice procedures and keeps our staff updated on new and innovative cleaning methods. Additionally, we encourage staff to pursue part-time external studies in Asset Maintenance, covering all study-related costs.

Real time monitoring application



HOW WE WORK?

The use of our detailed induction process/training at the commencement of any employment with CNA Cleaning Services establishes a benchmark for the use of safe work practices to be utilised which we believe helps to eliminate industrial risk.

The policies and procedures listed below also guide our staff in minimizing industrial risks:

- Fatigue Management
- Employee Satisfaction
- Working in Heat
- Working Alone
- Employee Satisfaction Survey
- Hazard Identification & Risk Assessment

COMMUNITY SERVICE

CNA believes that supporting local communities is vital for their growth and ultimately benefits its members.

www.cnacleaning.com.au



CNA

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Contact Us :



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Designed by

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